



## INTERNET ARTICLE

### Face to Face with Maureen Letloenyane

07 April 2016

Mme Letloenyane or Ous Maureen, as she is popularly known, joined the department in 2007 on a contract basis and was later employed full-time in 2009 as a Deputy Director: Strategic Support and Monitoring & Evaluation (M&E). "Simply put, I am responsible for all performance issues in the Free State Provincial issues", said Mme Letloenyane.

Born in the South Western Township better known as Soweto, 47 years ago, Maureen is the middle born child of a family of 4 girls and 1 boy. Her father is late and my other still lives in Soweto. "I Married in 1997 and have 2 beautiful children, Dintle&Dimpho whom I love to bits" said Letloenyane as she smiled. A Research Scientist by profession she also loves travelling and reading especially motivational and health books. "My job allows me to engage with most of the officials in the office, which I enjoy a lot. Since I love reading, my work allows me to read different reports/documents every day, I have really been empowered tremendously by the knowledge I have gained." Her job requires that she know what each Component does and also analyse and quality assure reports and all documents coming to her office. This, she says, gives her an opportunity to be involved in most of the activities in the office.

"One of my duties is to ensure that we have Strategic Planning where high level planning is conducted by internal and external stakeholders". After this session, her office coordinates the drafting of the Provincial Business Plan (BP) together with Components' Business Plans. These BPs then inform Performance Agreements (PAs) of all officials in the FS office. "My functions also include all audit and risk matters, Audit action plans, implementation therefore and follow ups form part of my functions, I have to ensure that the FS office have a realistic Risk Management Plan which also forms part of the FS BP" said Letloenyane. Overall she is responsible for the smooth running of the FS Provincial Office by providing proper guidance through various governance structures and direction from the FS Provincial Head, Dr Ntuli.

Asked what challenges she faces she replied that officials who do not adhere to due dates are the most problematic. "This office works within certain time frames. Therefore, late submission of reports or Ministerials can sometimes be a challenge for me" She said. "When you leave your home every day, however, tell yourself that this is the day that the Lord has made and you will give it your all. Be solution focused. Find lessons in everything instead of finding problems", she said in conclusion.

**Larry Crisp**